



**USBO10JAAR**  
wondering what to do next



**Universiteit Utrecht**

Conference 'Public Matters'

19 & 20 November 2010

Utrecht University  
School of Governance (USG)



*Celebrating 10 years of USG academic performance*

Programme & Information

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## Introduction

The year 2010 marks the tenth anniversary of the Utrecht University School of Governance. We celebrate this anniversary with a broad range of activities – one of which is this academic conference. There are ample reasons for these celebrations. Within these ten years, the USG has managed to become the number one institute in Public Administration and Organisation Science in The Netherlands.

The USG research programme is called *Public Matters*, for several reasons. Firstly, we focus on social issues and related *public concerns* that result from various important social transformations, such as large scale immigration or Europeanization. Secondly, our research is confined to organizations with *public functions*. These are organizations which may be loosely defined as belonging to the public sector, such as government departments, agencies and independent administrative bodies, private institutions with public tasks, civil society organizations, and service organizations (profit and non-profit) like health care organizations and schools. Thirdly, our program attaches particular importance to (taking) *public responsibility* and public accountability. We think it matters to belong to the public sector.

From its start in 2000, the USG has strived to be a highly selective community of students and scholars, dedicated to the study of public governance, public management, and public service delivery. This conference is organised in the same vein. It is a showcase of the sort of research the USG has on offer: socially relevant, scholarly refined, cutting edge academic work. It is also meant to reach out to international colleagues and partners, working on the same topics.

In the spirit of the USG, we have not opted for a large conference, with a series of rather detached panels. We prefer a selective and focussed two-day program, that allows for maximum interaction and reflection. The topics of the various workshops and tracks of this conference reflect our focus on public matters and some of the major issues on the USG research agenda.

Most of all, they are *workshops* – meant to work together and to improve the quality of each others papers and understandings. On behalf of the organizing committee, I would like to welcome you and to wish you a fruitful and constructive stay at the USG.

Prof. dr. Mark Bovens,  
Director of Research

## General programme overview

### Friday 19th November

Time	Activities	Location
09.00-09.30	Registration & Coffee	Entrance Hall
09.30-10.00	Welcome <i>By Mark Bovens</i>	0.24 Lecture Hall
10.00-11.00	The Logic of Discipline <i>Alasdair Roberts</i>	0.24 Lecture Hall
11.00-11.30	Coffee Break	<i>In workshop room*</i>
11.30-12.50	Session 1	<i>In workshop room*</i>
12.50-14.00	Lunch	Restaurant 1st Floor
14.00-16.00	Session 2	<i>In workshop room*</i>
16.00-16.30	Coffee Break	Restaurant 1st Floor
16.30-17.50	Session 3	<i>In workshop room*</i>
17.50-18.30	Drinks	Restaurant 1st Floor
19.00	Dinner	Academiegebouw <i>(See General information)</i>

### Saturday 20th November

Time	Activities	Location
09.00-09.30	Coffee	Entrance Hall
09.30-10.50	Session 4	<i>In workshop room*</i>
10.50-11.15	Coffee Break	Entrance Hall
11.15-12.15	Corporations and politics: Reflections on an uneasy relationship <i>Renate Meyer</i>	0.24 Lecture Hall
12.15-12.20	Closing by Mark Bovens	0.24 Lecture Hall
12.20-13.15	Lunch	Restaurant 1st Floor

*\* See specific workshop information*

## Keynote speakers information

### ***Prof. dr. Alasdair Roberts***



Professor Alasdair Roberts from Suffolk University will present a keynote speech on global capitalism and the architecture of government based on his latest book 'The Logic of Discipline'. Susan Rose-Ackerman (Yale Law School) said the following about this book: "In this provocative and wide-ranging book Alasdair Roberts uses the current economic crisis to reveal deep flaws in a wide range of reforms popular at the end of the twentieth century. His cases range from central banks to independent regulatory agencies to privately managed infrastructure projects. Throughout the world, reformers embraced the same 'the logic of discipline.' All suffered from a naïve faith in institutions and expertise as solutions to the excesses of political and popular control. Support for independent, apolitical bodies arose from a perceived gap between the demands of global capitalism and popular pressures. But Roberts shows in case after case that the logic of discipline did not work even on its own terms. The current crisis has brought democratic accountability back to the fore."

Alasdair S. Roberts is Rappaport Professor of Law and Public Policy Suffolk University Law School and author of articles and books on public policy issues, especially relating to government secrecy and the exercise of government authority. His book 'Blacked out. Government Secrecy in the Information Age' has widely been acknowledged as an important contribution to our thinking about transparency (and secrecy). His previous book, *The Collapse of Fortress Bush: The Crisis of Authority in American Government*, has been called "a trenchant analysis of the last eight years of American political history." Professor Roberts was elected as a fellow of the US National Academy of Public Administration in 2007. He was appointed as a public member of the Administrative Conference of the United States in 2010. He is co-editor of the journal *Governance* and serves on the editorial boards of several other journals in the field of public administration.

**Prof. dr. Renate Meyer**



Prof. dr. Renate Meyer is head of the Institute for Public Management at the WU WirtschaftsUniversität in Vienna (Austria). She is also a permanent visiting professor at Copenhagen Business School.

Her research interests include institutional organizational theory, public management & governance, urban governance, changing governance structures, public corporate governance, and public accounting. She obtained various research grants for conducting research of issues such as public service motivation, individual and organisational performance in the public services of the EU Member States, decentralisation and accountability as focus of public administration modernisation, and Public Private Partnerships. Her special interest in institutional organisational analysis is demonstrated for instance by her book *Neoinstitutionalistische Organisationstheorie* (co-authored with Peter Walgenbach) and her co-founding the international network for institutional theory. Her articles have appeared in various international journals including *Academy of Management Journal*, *Organization*, *Organization Studies*, *Public Administration*, and *Research in Sociology of Organizations*.

In her keynote speech Renate Meyer will discuss the complex and multifaceted interface between the corporate world and the political system. In particular, she will address, organizational influence on politics on the one hand and the political influence on organizations on the other. She notes that there is a renewed interest in the management literature in corporate political activities, but that most current research is from the US and from the field of strategy. She will discuss issues like the politicization of public organizations, which is itself an interesting balance between the assertion that the democratically elected bodies increasingly are faced with a growing number of public organizations - agencies or other types - over which they have little control, and the notion that agencification has increased the politically driven appointments of CEOs and other top managers.

## **Workshop 'Public Accountability'**

*Room 2.29 // Coordinator: Thomas Schillemans*

### **Introduction**

Public accountability is the buzzword of modern governance. In the past two decades it has become highly current as an icon in political, managerial and administrative discourse and as an object of scholarly debate and analysis. Public accountability has become a central concern in a broad variety of social and administrative sciences, such as political science, public administration, international relations, social psychology, and business administration.

This workshop wants to bring together research and scholars from different intellectual and disciplinary backgrounds and aims to contribute to the conceptual coherence of research on and empirical insights into practices of public accountability.

### **Friday 19<sup>th</sup> November**

Session 1 (11.30-12.50)

Daring to be Different: Accountability as an Unfortunate form of Politicization

*Matthew Flinders*

Reinvention of the Wheel – Review of 10 years of Accountability Studies

*Thomas Schillemans*

Towards a more accountable EU: retrospective and roadmap

*Mark Bovens, Deirdre Curtin & Paul 't Hart*

Session 2 (14.00-16.00)

Accountability and multi-level governance: more accountability, less democracy?

*Yannis Papadopoulos*

European Agencies and Their Boards: Promises and Pitfalls of Accountability

*Madalina Busuioc*

Accountability and International Cooperation

*Wieger Bakker & Renee Speijcken*



Session 3 (16.30-17.50)

Performance reporting and accounting for performance

*Steven Van de Walle*

Symbolism in public accountability

*Mark van Twist & Iris van Hommerig*

Researching Accountability

*Gijs Jan Brandsma & Thomas Schillemans*

**Saturday 20<sup>th</sup> November**

Session 4 (9.30-10.50)

Meta-analytic evidence on accountability effects in cognitive tasks

*Philip E. Tetlock & Ferdinand Vieider*

Information disclosure as a challenge for public sector accountability

*Dorothea Greiling*

Effects of Accountability on Public Managers

*Christoph Ossege*

## **Workshop ‘Frontiers of European Integration’**

*Room 2.02 // Coordinator: Arjen Boin*

### **Introduction**

We live in a “global risk society” that challenges the traditional capacities of nation states to deal with all sorts of adversity. Nations face a wide variety of threats to the security of their societies. In addition to all the “normal accidents” that beset societies, new forms of adversity have become apparent. Whether we speak of climate change, suicidal terrorism, cyber wars, terrifying epidemics or financial crises, these threats all have the potential to fundamentally alter our way of life.

Many of these crises outstrip the response capacity of national bureaucracies. New administrative systems and mechanisms are needed to monitor the emergence of these threats and minimize their potential impact. Nation states must cooperate to build transboundary crisis management capacity. This workshop explores whether and to what extent the European Union may be an effective platform for European states to accomplish such cooperation.

The papers in this workshop document the EU’s growing crisis and disaster management capacities and assess those capacities. They show that the EU plays a significant but rather circumscribed role, one which reflects the EU’s unique system of supranational governance. Discussion will center on institutional pathways towards efficient development of EU crisis management capacity.

### **Friday 19<sup>th</sup> November**

Session 1 (11.30-12.50)

Cleaning up the mess: Crisis Management in Oil Spill Disasters

*Salvador Parrado*

Building joint capacity: the role of European agencies in the management of transboundary crises

*Martijn Groenleer & Madalina Busuioc*

The European Response to the Financial Crisis: Moving or Anchoring the Beacons

*Femke van Esch*

Session 2 (14.00-16.00)

The EU's emerging security paradigm

*Magnus Ekengren*

Governing Security in Europe Through Expansive Surveillance

*Monica den Boer*

Enhancing Societal Security for Europe; An Agenda for  
Research & Training

*Bengt Sundelius*

The Solidarity Clause (art 222, TFEU): issues relevant to its  
possible application in the event of a terrorist attack

*Marie Fuchs-Drapier*

### Session 3 (16.30-17.50)

Resilience & Failure

*Martin Lodge*

Anticipation versus Resilience in Pandemic Response

*Chris Ansell*

EU funding of Research projects

*Sanneke Kuipers*

### **Saturday 20<sup>th</sup> November**

#### Session 4 (9.30-10.50)

European Cooperation in Times of Crisis: Reflections on an  
Emerging Research Agenda

*Mark Rhinard*

"The 'added value' of EU security and crisis management  
policies - functionalism vs. symbolism"

*Raphael Bossong*

Crisis management in EU fisheries policy

*Sebastiaan Princen*

## **Workshop ‘Government Transparency’**

*Room 2.20 // Coordinator: Albert Meijer*

### **Introduction: Government Transparency: Creating Clarity in a Confusing Conceptual Debate.**

President Barack Obama has transparency and open government high on his agenda for change in government. He has emphasized that openness is needed to restore trust of citizens in government (see [www.whitehouse.gov/Open/](http://www.whitehouse.gov/Open/) for more information). President Obama is certainly not the only political leader who highlights the importance of transparency and open government. Political leaders all around the world pay tribute to the idea of open government and they have launched initiatives to make their government more open and transparent.

The debate about transparency in government is fragmented and strong conceptualizations are lacking. The absence of strong conceptualizations leads to much confusion in academic debates about transparency. Additionally, there is widespread confusion about the normative aspects of transparency. Is it a goal in itself or a means to strengthen the effectiveness and legitimacy of government?

The growing (demand for) government transparency has often been associated with technological developments. The introduction of computer technology and the Internet has drastically lowered the costs of creating transparency. But should technology only be regarded as a medium to create transparency or does this medium also influence the nature of modern transparency?

This panel aims to make a conceptual contribution to the academic debate about government transparency. Questions that will be discussed include:

- What is government transparency? Which strands can we distinguish in the literature and how can they be positioned in relation to each other?
- How is transparency related to other values such as accountability, trust, openness, effectiveness, etc.?
- Is transparency to be regarded as a goal in itself or as a means to attain various other objectives (trust, accountability, legitimacy)?
- To what extent can the growing transparency be understood as a technological project?

- Does transparency play a different role in international regimes such as the European Union?

**Friday 19<sup>th</sup> November**

Session 1 (11.30-12.50): *Openness, transparency and participation*

Opening Remarks

*Albert Meijer*

The relationship between transparent and participative government: A study of local government administrations in the United States

*Eric Welch*

Openness and transparency: Navigating through a Conceptual Marsh

*Albert Meijer, Deirdre Curtin, Gijs Jan Brandsma & Bettina Leufgen*

Session 2 (14.00-16.00): *Intended and unintended effects*

The Transparency of Public Expenditure and its Substitutes

*David Heald*

Sanction disclosure and legitimacy of enforcement agencies

*Judith van Erp*

Transparency of local government: toward trust or disappointment?

*Stephan Grimmelikhuisen*

Session 3 (16.30-17.50): *Normative and political issues*

Transparency as a principle of good governance

*Henk Addink*

The right to information in the digital age

*Alasdair Roberts*

Information provision and executive scrutiny: how the European Parliament responds to increasing transparency

*Gijs Jan Brandsma*

**Saturday 20<sup>th</sup> November**

Session 4 (9.30-10.50): *Knowledge Cafe*

Knowledge Cafe: Interactive Session about Government

Transparency

*Albert Meijer*

## **Workshop ‘Organizing Professionalism: European Perspectives’**

*Room 2.12 // Coordinator: Mirko Noordegraaf & Karin Geuijen*

### **Introduction**

Recently, there has been a renewed interest in professionalism, especially within public domains. Public domains highly depend on professionalism: the quality of public and non-profit services is determined by interactions between professionals and clients. The nature of such public professionalism, however, and its connection to changing contexts and circumstances, has become a highly ambiguous affair. The development of quasi-markets and the rise of Managerialism in domains like policing, welfare, health care and education have affected workplaces and service transactions in public services.

Changing (economic) contexts affect and constrain professional work. ‘Evidence based’ practices, businesslike standards and modes of oversight, rational knowledge technologies, stakeholder connections, trans-national networks, and ‘organizational professionals’ (public managers, project managers, controllers, etc.) have changed the nature of professional work and professional services. We need to adapt our understanding of professionals, professionalism and professional control in public domains, in the light of broader changes in public governance and management.

We need to do this in a comparative way: how do professional practices and professional institutions differ across sectors and countries, and how might this, in turn, impact on the way managerial and other reforms are implemented? This panel is related to research links between various scholars and academic communities that have been established over the past few years.

**Friday 19<sup>th</sup> November**

Session 1 (11.30-12.50): *Paradoxes of professionalism in 21<sup>st</sup> century?*

*Chair: Mirko Noordegraaf*

Paradoxes of professionalism in 21<sup>st</sup> century?

*Paper by Janet Newman*

*Paper by Frans van Waarden*

Contradictory Demands posed by Democracy to Public

Professionals: Less Risk, Less Bureaucracy, More

Accountability

*Discussed by Trudie Knijn*

Session 2 (14.00-16.00): *Reconnecting professions and organizations*

*Chair: Karin Geuijen*

Reconnecting professions and organizations

*Ian Kirkpatrick*

The organisational capture of professions: management

consulting in the UK

*Bram Steijn & Lars Tummars*

Explaining willingness of public professionals to implement  
public policy: the policy, the organizational and the personal  
dimension

*Peter Hupe*

Frontline Supervisors as Gatekeepers: Exploring Rule

Processing by School Managers

*Discussed by Willem Trommel & Gabriel vd Brink*



Session 3 (16.30-17.50): *Professional Governance (in health care)*  
Chair: *Mirko Noordegraaf*

Professional Governance in Health Care

*Ellen Kuhlmann*

Governing beyond markets and managerialism: professions as mediators

*Evelien Tonkens*

Effects of marketization in health care: normative shifts and bureaucratic attachment

*Wilma van der Scheer*

Legitimate leadership 5

*Discussed by Pauline Meurs & Anneke Menger*

## **Saturday 20<sup>th</sup> November**

Session 4 (9.30-10.50): *Transnational professional practices*  
Chair: *Karin Geuijen*

Transnational Professional Practices

*Daniel Muzio*

Managing institutional difference through training

*Karin Geuijen*

Transnational policing practices

*Amanda Smullen*

The objectification of professional medical practices in mental health care

*Discussed by Arie-Jan Kwak*

## **Workshop ‘Diversity Matters and Leadership Dynamics’**

*Room: 1.34 // Coordinator: Martijn Koster*

### **Introduction**

Our first two joint sessions ‘Sitting on two stools: ethnographies of leadership’ set out to show how leaders manage, on a daily basis, their positions and how this relates to their self, their view of others and their perceptions of leadership. Leaders in the public domain deal with a diversity of different needs and face all kinds of tensions and ambiguity. We see leadership emerging from the qualities to cope with inherent tensions and ambiguity and to “sit on” instead of “fall between” two stools.

Our third session ‘Constructing leadership’ provides an opportunity to dialogue contemporary themes in leadership and to explore their possible relevance for "public matters" such as public services and community life. We focus on processes that articulate or suppress differing and sometimes opposing constructions of what is 'real and good', on mundane processes as they construct both secular and sacred, and on leadership processes as they make persons and worlds.

Our fourth session is intended to create an open dialogue on leadership, governance and public matters with participants from a wide variety of groups, communities and organizations that have an interest in public matters. In this context, we include Utrecht (the location of our university) and national government matters in the dialogue. We shall be inviting to reflect on certain questions before the congress. Broadly speaking, these questions concern the key issues public leaders are now facing.

### **Friday 19<sup>th</sup> November**

Session 1 (11.30-12.50): *Sitting on two stools: ethnographies of leadership (1)*

*Chair: Martijn Koster*

The Dean in present University setting: *betwixt and between  
Henk van Rinsum & Arie de Ruijter*

Getting underneath the surface of academe – exploring the dynamics and diversity of management and leadership in contemporary UK universities

*Rosemary Deem*

Session 2 (14.00-16.00): *Sitting on two stools: ethnographies of leadership (2)*

*Chair: Martijn Koster*

Public leadership: oscillating between opposing registers

*Martijn Koster*

Available means. Middle managers and the 'institutional' conditioning of their local learning

*Marja Gastelaars*

Leadership or professionalism: a question of competences or socialization?

*Mick Matthys*

Session 3 (16.30-17.50): *Constructing Leadership*

*Chair: Dian-Marie Hosking*

Leadership: Enemy of the People?

*Keith Grint*

Leadership philosophy: parameters and problematics

*Peter Case*

Relational leadership and pening up to otherness and to the other.

*Dian-Marie Hosking*

**Saturday 20<sup>th</sup> November**

Session 4 (9.30-10.50): *Open dialogue on leadership, governance and public matters*

***(N.B.: this session takes place in room 2.04 instead of 1.34)***

Chaired by: Dian-Marie Hosking, Martijn Koster and Sheila McNamee

## **Workshop Managing Social Issues in Human Resource Management**

*Room: 2.04 // Coordinator: Paul Boselie*

### **Introduction**

This workshop will be focused on human resource management (HRM) and managing social issues that go beyond the dominating private sector paradigms in management. Delbridge & Keenoy (2010), for example, recently questioned the field's ability to go 'beyond managerialism'? Keegan & Boselie (2006) noticed HRM is dominated by input from large multinational companies and a focus on the core employees or 'happy few' of organizations. Perhaps the HR discipline in both theory and practice requires countervailing power, in particular balancing of the economic, market and management power by that of alternative power structures grounded in governance principles. The various alternative approaches will be presented in this workshop highlighting the following themes:

- HRM, Social Policies & Governance: An alternative approach with contributions of Professor Jaap Paauwe, Dr Rik van Berkel and Professor Paul Boselie; the first session is focused on alternative governance approaches at different levels including society, branch of industry, organization and intra-organization;
- HRM & Public Values with contributions of Professor Gene Brewer, Dr Julian Gould-Williams, Dr Wouter Vandenebeeke and Professor Peter Leisink; this session is focused on HRM and employee outcomes relevant to the public sector (including public service motivation);
- Managing Social Issues in HR Research: OB rigor & HRM contextuality with contributions of Drs Eva Knies and Dr Ian Kessler; this session is aimed at exploring advanced research methods and techniques in combination with contextual notions.

On top of these themes we organize a joint session during the workshop with the USG's sports management research group on building bridges between HRM and sports management ("Talent management & human capital: When human resource management

meets sports management...”), in particular with regard to lessons from sports management on talent management for the HR field and with regard to lessons from HRM on human capital/social capital for the sports management field.

### **Friday 19<sup>th</sup> November**

Session 1 (11.30-12.50): *HRM, Social Policies & Governance: An alternative approach*

*Chair: Rik van Berkel & Paul Boselie*

Human resource management and governance in seven leading multinational companies

*Jaap Paauwe, Paul Boselie & Elaine Farndale*

Both sides now: theoretical perspectives on the link between social and HR policies in managing employment issues

*Rik van Berkel & Peter Leisink*

Session 2 (14.00-16.00): *HRM & Public Values*

*Chair: Wouter Vandenabeele & Peter Leisink*

Public Values, Public Service Motivation, and Red Tape: A Theoretical Exploration

*Gene Brewer*

Developing public human capital management: merging public service motivation and public values into an integrative strategic HRM framework

*Wouter Vandenabeele & Peter Leisink*

HRM, public values and public service motivation

*Julian Gould-Williams*

Session 3 (16.30-17.50): *Managing Social Issues in HR Research: OB rigor & HRM contextuality*

*Chair: Eva Knies, Wouter Vandenabeele & Mandy van der Velde*

Researching Employment Relations in the British Health Service: Context and Work Organization

*Ian Kessler*

Line Managers' people management activities from two perspectives

*Eva Knies & Peter Leisink*

**Saturday 20<sup>th</sup> November**

### **Introduction**

This session focuses on potential lessons that HRM can learn from empirical and conceptual studies in the field of sports management. Sports management has a strong tradition in research on talent identification and development that can be beneficial to other contexts including public and private organizations. Human resource management, on the other hand, has potential valuable theoretical and empirical contributions from contemporary human capital, social capital and resource based view perspectives. These joint insights can shed new light on talent management in a broad societal context including talents in private and public organizations. We deliberately include critical perspectives on talent management and human capital approaches to highlight the possible backside (?? hidden effects? hidden dimensions??) and myths of the dominant managerial approaches in this area.

***(N.B.: this session will be a joint session with the Sport track, in lecture room 0.24)***

Session 4 (9.30-10.50): *Talent management & human capital: "When human resource management meets sports management..."*

*Chair: Paul Boselie*

Effective Talent Development Environments in Sport

*Russell Martindale*

Complexities of Talent Development in Sport

*Maarten van Bottenburg*

Comments and reflection

*Paul Boselie*

Round-table discussion

## **Workshop Managing Social Issues in**

### **Sport Matters Research**

*Room 2.06 // Coordinator: Maarten van Bottenburg*

#### **Introduction**

This workshop track focuses on the increased interest in sport's potential contribution to a range of social problems. The first session discusses the role of voluntary sport clubs in governmental sport policy and their malleability as policy implementers to help achieve non-sport goals. In the second session, the use of sport organizations as means to solve societal problems related to diversity matters is examined. What impact do organizational characteristics, contexts and dynamics in the field of sport have on meanings given to diversity matters, or on management of diversity? Finally, the third session critically explores the assumptions and principles of an instrumental approach to sport in relation to the *raison d'être* and capacities of sport organizations.

#### **Friday 19<sup>th</sup> November**

Session 1 (11.30-12.50): *Sport clubs as policy implementers*

*Chair: Maarten van Bottenburg*

Sports organizations as policy implementers in Norway

*Kari Steen-Johnsen*

Dutch Sport Infrastructure and the Power of Civil Society

*Jan Boessenkool*

Round-table discussion

Session 2 (14.00-16.00): *Management of Diversity*

*Chair: Annelies Knoppers*

Introduction of the Case: Complexity of intersectionality in managing diversity

*Annelies Knoppers*

Perspectives on the case

*Jorid Hovden*

Perspectives on the case

*Kevin Hylton*

Perspectives on the case

*Marjet Derks*  
Round-table discussion

Session 3 (16.30-17.50): *Sport as policy instrument*  
*Chair: Maarten van Bottenburg*

Sport as a policy instrument: Under-estimating complexity  
and over-estimating capacity?

*Barrie Houlihan*

The metaphor of 'the bridge' in sport policy

*Jeroen Vermeulen*

Round-table discussion

Wrap up of the day

*Maarten van Bottenburg*

## **Saturday 20<sup>th</sup> November**

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Effective Talent Development Environments in Sport

*Russell Martindale*

Complexities of Talent Development in Sport

*Maarten van Bottenburg*

Comments and reflection

*Paul Boselie*

Round-table discussion

## **General Information**

### **Location Conference**

Utrecht University  
Utrecht School of Governance (USG)  
Bijlhouwerstraat 6  
3511 ZC Utrecht, The Netherlands  
+31 30 253 81 01

### **Travel information**

Utrecht is a half hour journey by train from Schiphol Airport. Trains depart every 15 minutes for most of the day. The Utrecht School of Governance is in the centre of town, a mere 10 minutes by taxi from the central station. At Utrecht Central Station you can also take the citybus 2. At the busstop “Ledig Erf” you get off and walk in the direction of the Oudegracht/Bijlhouwerstraat, across the bridge behind the busstop. Our building is situated diagonally across café ‘De Poort’, our entrance is opposite to a small Postal Office.

### **Dinner Venue**

Academiegebouw  
Domplein 29  
3512 JE Utrecht  
(Across from the Dom Tower, 10 minute walk from the USG building. Follow the Oudegracht (River) until you reach Dom Tower)

### **Accommodation**

Court Hotel  
Korte Nieuwstraat 14  
3512 NM Utrecht  
(100 metres from Academiegebouw & Dom Tower. You can also take bus 2 from Utrecht Central Station, busstop ‘Hamburgerstraat’ is right in front of the Hotel. It is 15-20 minutes to walk from Central Station, follow signs ‘Dom Toren’). [www.courthotel.nl](http://www.courthotel.nl) / +31 30 233 00 33

NH Hotel City Centre

Janskerkhof 10

3512BL Utrecht

(200 metres from Dom Tower, follow the 'Domstraat' towards 'Janskerkhof', Hotel is on the street corner. To walk from Central Station is 10 minutes, through the city centre. Follow 'Janskerkhof' on the signs. There are a lot of buses that stop right in front of the hotel, for example Citybus 2, busstop Janskerkhof). <http://www.nh-hotels.com/nh/en/hotels/the-netherlands/utrecht/nh-centre-utrecht.html?action=search>

+31 30 231 31 69

### **Contact Information**

For information about the workshops, contact your Workshop coordinator. For practical questions, you can either call to the USG (see Location Conference) or contact Sara le Cointre (Conference Organizing Committee) at [s.lecointre@uu.nl](mailto:s.lecointre@uu.nl) (preferably) or +31 648 65 08 55 (if urgent, only 18<sup>th</sup> to 20<sup>th</sup> of November).

### **Internet Access - Wireless for guests**

Choose UU-Guests from the list of available wireless networks. After establishing a successful connection, open your web browser. You will be redirected to the guest portal, please use the credentials below and choose 'Log In'. You are now faced with a screen that says you have to wait to be directed towards the correct page. However, please click on the button that directs you to the page immediately. When waiting, the connection might be lost and the internet won't work. These credentials are only valid during the conference, 19 & 20 November.

<i>name</i>	<i>uuwifi10</i>
<i>password</i>	<i>c9atr9ya</i>

If you encounter any problems related to the internet access on your personal laptops, you can also use the grey pillars situated in the Entrance Hall in order to check your e-mail. If there are any questions, please contact the Sara le Cointre from the Conference Organizing Committee.